

Co-operative Performance Index (CPI)

Update – December 2017

We are pleased to report that the participants in the pilot project have selected the following key performance indicators. The participants decided to find ways to measure performance on each of the seven principles for co-operatives. Over the coming months, we will continue to work with the participants as they submit their data. We will be accepting a maximum of 50 new observers for the next phase of the project after May 2018. If you are interested in participating, please contact Daphne Rixon: daphne.rixon@smu.ca

Indicators and Metrics

Principle One: Voluntary and Open Membership

Indicator	Metric
Diversity and inclusivity– Board of Directors	Yes/ no Policy and/or strategy
Barriers to becoming a member	Ratio of new members to membership previous year

Principle Two: Democratic Control

Indicator	Metric
Member voting and attending AGM	% of members voting and attending AGM
Opportunities for members to engage outside AGM	# of opportunities to engage outside of AGM, # of times members engage (Formal/organized) outside AGM

Principle Three: Member Economic Participation

Indicator	Metric
Proportion of revenue used for members' benefits	% of profits -> patronage dividends Growth year to year
User link through patronage –based on member, worker, consumer, producer	% of profits or expenses for special products/services for members

Principle Four: Autonomy and Independence

Indicator	Metric
Ownership of Capital	% of capital contributed/owned by members versus external sources (debt or external investors)
Degree of ownership	Ratio of assets to debt

Principle Five: Education, Training and Information

Indicator	Metric
Employee training	% of revenue on ed/training
Member training	% of revenue on ed/training
Director/ Board training	% of revenue on ed/training
General public training/ information	% of revenue on ed/training

Principle Six: Co-operation among co-operatives

Indicator	Metric
Collaboration with other co-operatives	# of co-operatives work with
Business done with other co-operatives	Yes/No Policy to procure from co-operatives
	% of business done with co-operatives as clients % of business done with co-operatives as suppliers

Principle Seven: Concern for community

Indicator	Metric
Responding to community needs	% of pretax profit donated to community
Business done with local businesses	% of procurement from local businesses (include km radius)
Sustainable development	Yes/No Sustainable development goals, policies, practices, reporting Yes/No Set targets for greenhouse gas emission reduction
